

**David Christian**  
Assistant Vice President  
Regulatory Affairs Florida



106 E. College Ave  
Tallahassee, Florida 32301  
Telephone 850-224-3963  
Fax 850-222-2912  
david.christian@verizon.com

October 25, 2004

Ms. Beth W. Salak, Director  
Division of Competitive Markets and Enforcement  
Florida Public Service Commission  
2540 Shumard Oak Boulevard  
Tallahassee, FL 32399-0850

Dear Ms. Salak:

Attached are copies of the following tariff page from our General Services Tariff:

**General Services, Section A2**

Original Page 24.48

The purpose of this filing is to introduce a promotion that waives the nonrecurring charge for residential customers ordering Call Forwarding Busy / No Answer.

Please handle this filing as required for approval.

If you require additional information, please contact Carlton A. Ball at (813) 483-2529.

Sincerely,  
David M. Christian  
Assistant Vice President  
Regulatory Affairs Florida

DMC:sv  
Attachments



A2. GENERAL REGULATIONS

A2.10 Special Promotions (Continued)

.2 The following promotion is on file with the Florida Public Service Commission: (Continued)

Area of Promotion	Service	Charges Waived	Period	Authority
307) Company:				
Company's Service Territory-	Call Forwarding Busy/	Nonrecurring charges	11/09/04 -	(N)   (N)
Residential Service Only	No Answer	for Residential	2/04/05	
		Customers buying		
		Call Forwarding Busy		
		/ No Answer as shown in Section A4.7.1.a(2).		